

Municipal Regulation on the Use of Portable Audio Guide Systems (Audioguides)

Preamble

Considering the historical and cultural heritage of the town of Mértola, it is imperative to improve the quality of its tourist offer in this area to its numerous visitors, so the availability of portable audio guide equipment will be an added value for visitors, who will play an active role in the interpretation of the town's heritage, guaranteed by the scientific level and the effectiveness of contents of historical and cultural interest regarding this Town, in several languages.

Making use of the regulatory powers conferred upon local authorities by Article 241 of the Constitution of the Portuguese Republic and within the scope of Article 64(7) and Article 53(2)(a) of Law no. 169/99, of 18/09, as amended by Law no. 5-A/2002, of 11/01, we drew up this regulation.

Article 1

Subject

This regulation applies to the set of portable units with the capacity to store contents related to the historical and cultural heritage of this Town, with high technical and scientific quality in audio format, provided in several languages.

Article 2

General Rental Conditions

- 1- The equipment is managed by the staff at the Tourist Information Office (PIT), which shall be responsible for maintaining it and making it available to the public.
- 2- Rental means the temporary transfer of equipment to a visitor for a maximum period of 3 hours (working time). The PIT must log the time of delivery and the visitor must be informed of the time of return.
- 3- The audio guides are made available during the opening hours of the PIT.

4- Each visitor will be entitled to one audio guide and may request the respective headset, if he/she so wishes.

5- Visitors must fill in a form with their personal data and signature (annex 1), which will be returned to them at the end of the visit, upon delivery of the equipment in good condition.

6- Each audio guide will be provided together with a map with the location of all the stops and instructions for use.

7- Any anomalies detected in the equipment must be reported upon delivery, in order to be rectified.

8- Equipment degradation resulting from improper use shall be subject to a fine, of an amount corresponding to the value of the equipment, which is 595.00 Euros (five hundred and ninety-five Euros).

Article 3

Price

The audio guides will be made available to visitors upon payment of the following amounts:

- wo/ Museum ticket - 2.00 €;
- w/ Museum ticket - 1.00€;

Article 5

Usage log

The PIT staff must log the use of the equipment in accordance with the predefined template (annex 2) and provide monthly statistical information on its use to their managers.

Article 6

Omissions

Any doubts or omissions regarding this regulation shall be settled by the Municipality of Mértola.

Article 7

Entry into force

This regulation shall enter into force on the working day following its publication.

